



Op 2681  
JRW

PATENT  
29250/CE08435R

IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE

Applicants: Gary E. Western )  
Serial No.: 10/033,012 )  
Filed: December 27, 2001 )  
For: METHOD AND APPARATUS )  
FOR SCHEDULING )  
COMMUNICATION SERVICES )  
Group Art Unit: 2681 )  
Examiner: Temica M. Davis )

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Amendment, Commissioner for Patents, P.O.  
Box 1450, Alexandria, VA 22313-1450

November 15, 2004

Marla L. Hudson  
Marla L. Hudson  
Reg. No. 43,680

**RESPONSE TO THE OFFICE ACTION DATED AUGUST 13, 2004**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This paper is in response to the Office action dated August 13, 2004, for which the period of response extends until November 15, 2004. This paper is therefore timely filed. Applicant respectfully requests reconsideration and allowance of the application.

**Amendments to the Specification** begin on page 2 of this paper

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 4 of this paper.

**Remarks** begin on page 7 of this paper.